

# Imprivata – How to Re-Enroll

If you get a new phone or if you uninstall or reinstall the app.

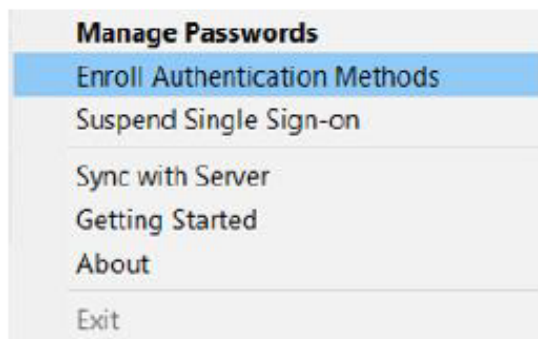


## Follow The Steps Below:

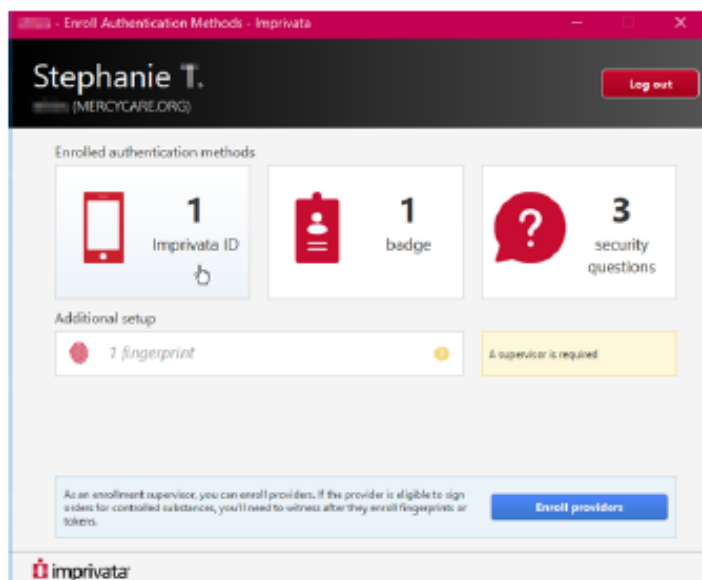
1. Log in to a workstation with a fingerprint reader
2. Click on the Imprivata Agent from your toolbar



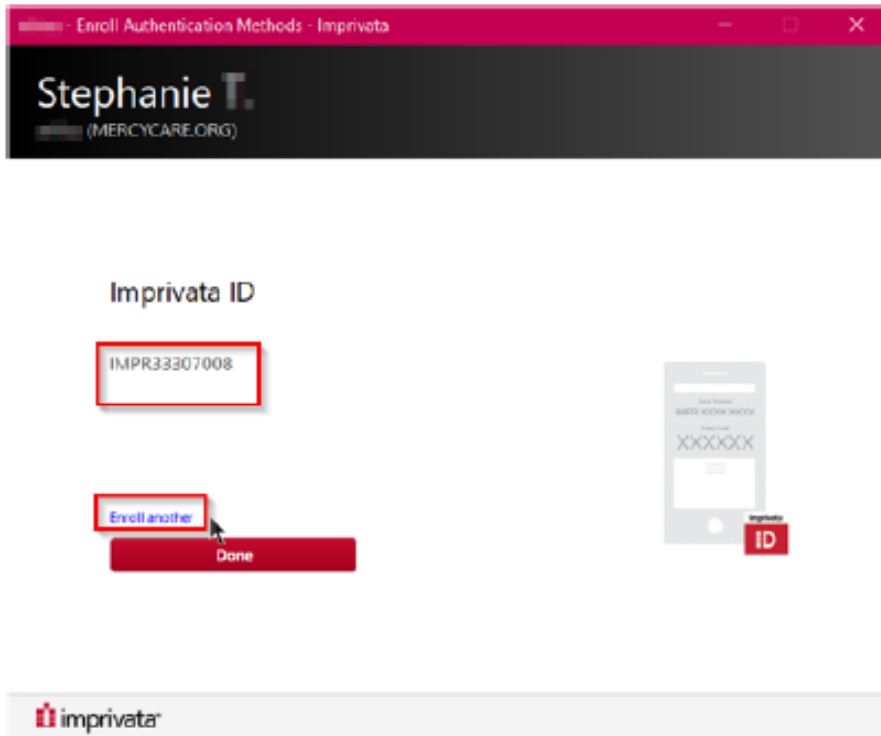
3. Select Enroll Authentication Methods



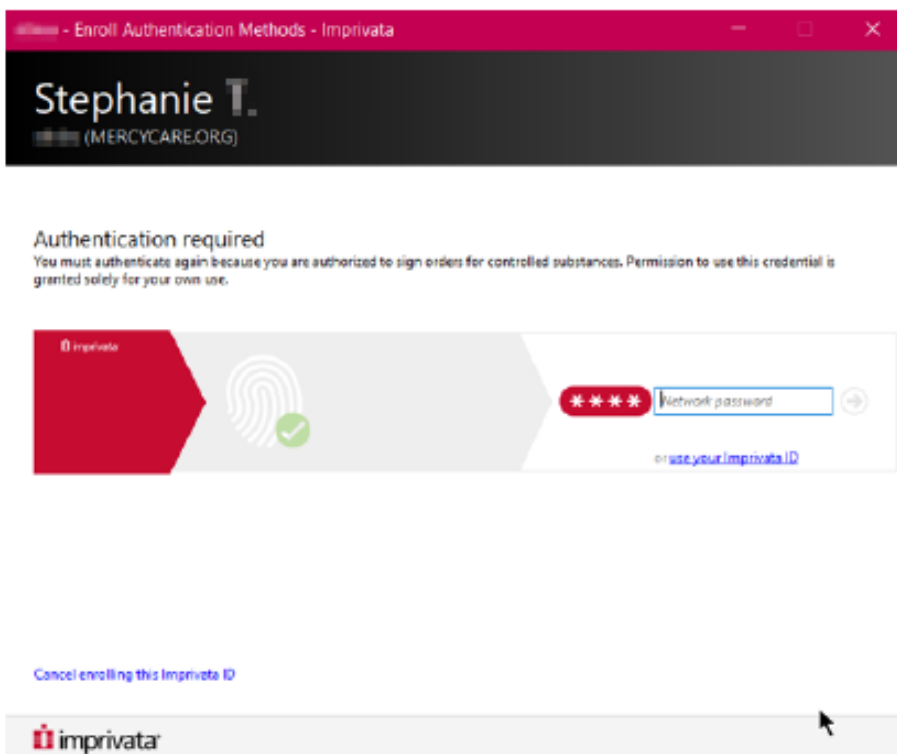
4. Enter your username and password. Click on the Imprivata ID



5. Verify the ID on your phone matches the ID shown here OR Click to "Enroll another"



6. To enroll another ID, you must use 2 factor authentication



7. Then enter the IMPR ID shown on your phone

Enroll your Imprivata ID

1. Install and open the **Imprivata ID** app on your smartphone. [Download](#) [Get on the App Store](#)
2. Allow **Notifications**, **Location Services**, and **Bluetooth Access** in the app.
3. Locate the enroll codes and enter below.

Serial Number  
i.g. IMPR12345678

Token Code  
i.g. 72406

Submit

[Do this later](#)

imprivata

Here is an example of what the phone app will look like when finding the Serial Number and Token Code.

