

A thorough examination of Mercy's quality data



Information is power. Savvy consumers are demanding quality data from hospitals, providers and clinics in order to make the best possible healthcare decisions.

With this in mind, Mercy released its first-ever Quality Report as a resource to employers and consumers (www.mercycare.org/qualityreport). The report details initiatives and clinical outcomes data, and serves as a guide for ways to reduce medical costs, enhance productivity in the work environment and seek the best healthcare.

Here are few examples of what you'll find in the full online report.

- Mercy joined the University of Iowa Health Alliance as one of the four founding Iowa healthcare partners to proactively address rising

costs for consumers and to improve their care with a patient-centered, seamless experience.

- In January 2010, MercyCare Clinics started an innovative quality program tracking 115 different metrics, such as preventive screenings, to save lives by detecting disease early.

Outperforming national averages, MercyCare providers participate in five quality programs through Wellmark, Medicare, Humana, Meaningful Use and the National Committee for Quality Assurance Medical Home.

MERCYCARE QUALITY PROGRAMS OUT-PERFORM NATIONAL AVERAGES

Healthcare Effectiveness Data Set: national standard for health plan performance reporting

Measure	MercyCare	Commercial Plans	Medicare	Medicaid
Body Mass Index Measured	98%	40.7%	50.4%	42.2%
Screened for Osteoporosis	78%	N/A	68.5%	N/A
Received a Mammogram	96%	70.8%	68.5%	51.3%
Screened for Cervical Cancer	92%	77%	N/A	67.2%
Screened for Colorectal Cancer	95%	62.6%	57.6%	N/A
Smokers Advised to Quit & Received Cessation Advice	78%	76.7%	N/A	73.6%
Diabetics who Received an Eye Exam	76%	57.7%	64.6%	53.1%
HDiabetics with Hemoglobin A1c levels Tested	98%	89.9%	90.4%	82%
Diabetics Who Have Good Glycemic Control (A1c<8)	90%	62.3%	65.6%	46.9%
LDL Cholesterol Screening	90%	85.6%	87.8%	74.7%