

Mercy Information Services

VIDEO VISITS

AGENDA

- Key Components
- Demo
- Contact Info
- Q/A

KEY COMPONENTS

- **All functionality is available in Epic today.**
- **Visits need to be scheduled as Video Visit**
- **All payers are covering visits.**
- **Billing modifiers/codes added automatically based on the visit type/encounter.**
- **Patient needs MyChart account.**
- **Video/audio delivered through Haiku/Canto on iOS device.**

DEMO







9:26



< Settings

Haiku

ALLOW HAIKU TO ACCESS

-  Microphone
-  Camera
-  Face ID
-  Siri & Search >
-  Notifications >
Banners, Sounds, Badges
-  Cellular Data

HAIKU SETTINGS

CONNECTION SETTINGS (USES HTTPS)

Server

Path

Initial Patient Activity

Summary >



Timothy J Sagers, MD



Schedule

Today

Sun	Mon	Tue	Wed	Thu	Fri	Sat
15	16	17	18	19	20	21

Today

Timothy J Sagers [All Depts] (1 Total)



Test, Mychart

70y F

Scheduled: Video Visit

MCBF



Schedule



Patients



Status Board



Secure Chat



More



Test, Mychart
 915988
 Bradley J Beer, MD
 1/1/1950 70y F
 70101 10th Street SE, CEDAR RAPIDS IA 52403



Summary











PERMANENT ADDRESS

 70101 10th Street SE, CEDAR RAPIDS IA 52403

PERMANENT PHONE NUMBER

 555-867-5309 (H)

Outside Problems

- Essential hypertension *New* 
- Malignant neoplasm of cerebral ventricle *Update* 
- Walking corpse syndrome *Update* 
- Type 2 diabetes mellitus without complication, without long-term current use of insulin *Update* 
- Hepatitis C antibody test positive *New* 
- Controlled substance agreement signed *New* 
- Chronic systolic heart failure *New* 
- Bad breath *Update* 
- Hypertension *Update* 
- Atrial flutter *New* 



Summary



Encounters



Results



Notes



Not



Test, Mychart
 915988
 Bradley J Beer, MD
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 70101 10th Street SE, CEDA...



Summary











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Home



Care Everywhere



Charges



Links



Telemed

11:53



Test, Mychart

915988

Bradley J Beer, MD

1/1/1950 70y F

70101 10th Street SE, CEDA...



Telemed

• No one has joined yet

Last updated 3/19/2020 11:53 AM

[Check Again](#)

[Start Video Call](#)



Home



Care Everywhere



Charges



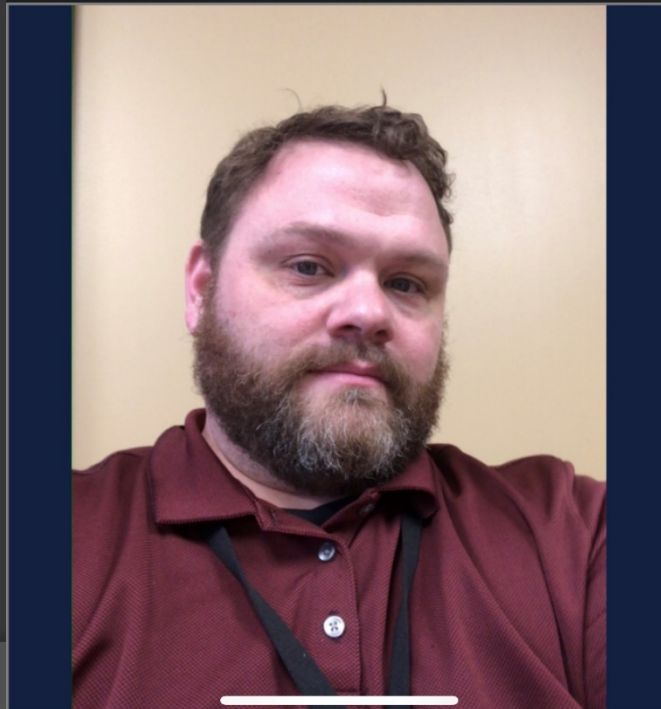
Links



Telemed

Video Visit

waiting for Timothy J Sagers, MD



Connected. Waiting for other party to join...

Timothy J Sagers



Timothy J Sagers



Mychart Test



Timothy J Sagers



Mychart Test



Timothy J Sagers



MORE INFORMATION

- Contact videovisitinfo@mercycare.org for questions or to start
- Video Visit FAQ and information on Haiku/Canto setup on p.mercycare.org
- Will continue noon meetings through 3/27/2020
- Contact Clinic Manager/Director with billing questions and device needs.
- Email Dr. Tim Sagers with clinical questions related to video visits.
tsagers@mercycare.org

QUESTIONS?